



LA NUEVA
CAPITAL
del golf



MEXICO[®]
CHAMPIONSHIP

VOLUNTEER HANDBOOK

FEB 19-23, 2020



MEXICO[®]
CHAMPIONSHIP



Official Event



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WELCOME LETTER



Dear volunteers,

The World Golf Championships - Mexico Championship Organizing Committee welcomes you to our team of Volunteers.

If you have previously participated as a volunteer in prestigious tournaments, you know in advance the pleasure and excitement that is experienced at each stage. This time will not be an exception.

To ensure the above, we are providing this handbook with the information you should know, as well as the best practices in order to give proper attention to our spectators and players during the tournament. We are requesting your commitment to review the handbook carefully and use it as your main reference during tournament week

It is very important to read the handbook to be able to answer any questions that our viewers may ask you during the tournament. PGA TOUR volunteers are known for their great enthusiasm, dedication and professionalism.

We hope you enjoy this week and please do not hesitate to contact us if you have any questions. We feel very fortunate to have you on our team and to count on your valuable support that is essential to the success of the World Golf Championships - Mexico Championship.

Sincerely,
Gerald Goodman
Executive Director

Tournament Services Director

Michelle Schwartau

General Chairman

Hugo Monterrubio

Volunteer Coordinators

Rebeca Ross y Andrea Fregoso

Player Services

Betty Calderón
David Fernandes
Rhonda James
Gerardo Campos
Roberto Nevarez

Volunteer Services

Rebeca Ross
Pedro Romero
Alejandra Dávila
Judy Kim

Spectator Services

Dulce Sánchez
Denisse Álvarez
Gerardo García
Andrea Salazar
Sandra Herrera
Jorge Garza

Scoring Services

Memi Tello
Miguel Vázquez
Carlos Tejeida
Jorge Eng
Mirna Perez
Jorge Nacif
Ricardo Zuñiga

Hospitality Services

Jose Luis Ruíz
Sara Pennock
Laura Hallal
Claudia de la Huerta
Alberto Fernández
Lucio Mendoza
Aurora Carbajal
Alfredo Milchorena
Luis Alfonso Ferraez

Marshal Services

Octavio Armas
Manuel Arenas
Luis Maumejean

Facility Services

Olivier Kantun



Rodrigo Suárez Gilly
Executive Director

Gerald Goodman
Executive Director

Chad Burgess
General Operative Director

Ricardo Cortés
Operations Director

Jorge Obregón
Commercial Director

Angélica Zarate
F&B Director

Meghan Costello
Tournament Services Director

Michelle Schwartau
**Tournament Services Director
and Volunteer Coordinator**

Cecilia Herrera
Project Manager



WGC MEXICO CHAMPIONSHIP

The WGC - Mexico Championship is one of four tournaments that belong to the World Golf Championships series regulated and organized by The PGA TOUR.

Since arriving in our country, it has become one of the most important golf tournaments in Latin America.

It is one of the top sporting events in Mexico and will continue to have the best golf in the world for at least four more years.

WGC - Mexico Championship is a long-term project between Grupo Salinas and The PGA Tour to grow golf in our country.

The tournament has a 72 hole stroke play format with a field of 72 of the best players in the world, including the Top 50 of the official world golf rankings. Past tournaments have been attended by players such as Tiger Woods, Brooks Koepka, Justin Thomas, Rory McIlroy, and Phil Mickelson, as well as many other top players.

The total purse is one of the top 5 of The PGA Tour with \$10.5 million dollars. The defending champion is Dustin Johnson, two time winner of the WGC-Mexico Championship.

Each year around 70,000 fans attend the tournament, including a large number of children and teenagers.

The tournament has great international coverage as it is broadcast in 221 countries and territories around the world with a reach of 900 million people.

In addition to the fantastic golf, The WGC - Mexico Championship offers a great gastronomic and social experience that no one wants to miss. We work to meet and exceed the high expectations of our attendees year after year.

RULES

WGC MEXICO CHAMPIONSHIP

Failure to comply with these regulations may leave you outside the Volunteer Team and prevent you from participating in future tournaments. So you must respect each of the following points:

- 1) All volunteers must work for at least 3 days. If you have any unforeseen or emergency that does not allow you to fulfill your commitment as a volunteer, it is important that you inform your Captain as soon as possible to ensure that your absence does not affect the operation of the tournament.
- 2) The volunteer credential is NON-TRANSFERABLE. It is for personal use and access only.
- 3) No volunteer may be with family or friends during their work hours.
- 4) Volunteers working in Hospitalities or The Clubhouse are prohibited from giving access to family and friends.
- 5) Access to restricted areas is prohibited.
- 6) It is forbidden to consume alcoholic beverages before and during your support hours.
- 7) Drinking in public areas while wearing your volunteer uniform is prohibited.
- 8) By international rule, it is forbidden to smoke inside closed places. To smoke you must do it away from the public, children, competing players and television cameras.
- 9) Autographs and photographs are prohibited during your volunteer schedule. Please do not use your volunteer position as an excuse to request autographs or photographs.
- 10) Volunteers under 15 years old, should send their Captain the permission letter that we will provide, signed by their parent or guardian. Otherwise, they cannot be part of our team.

You must read, sign and hand this manual to your captain before your first day of work. Otherwise, you will not be able to participate in the event.

ALL VOLUNTEERS must take at least one of the trainings that will be given at the Chapultepec Golf Club on Saturday, February 15th, 2020. The time and place, within the Club varies by committee. Your Captain will get in touch with you about your training location or you can find the information in the following link: <https://volunteers-esp-wgcmexicochampionship.pgatourhq.com/volunteer-info/volunteer-orientation>

On February 15th, there will be a lunch to meet your team, captains and volunteers from other committees. Also, uniforms, kits, and credentials will be distributed, so it is important that you attend. Please confirm your attendance with your captain. If you are not able to attend, your uniform and kit will be given to you on your first day of work. If this is your situation, we will ask you to arrive at least 2 hours before the start of your work shift.

**In addition to the general training, some committees will have another specialized training.
Please keep in touch with your captain**

All volunteers must arrive at **Toreo Parque Central** in the main lobby of the Torre A offices with identification in order to have access to the official transportation that will take you to the Golf Club. **THIS WILL BE THE ONLY WAY TO ENTER THE COURSE.** For questions related to Toreo Parque Central, parking, pedestrian access and transportation, please consult the Parking section located at www.wgcmexico.com

Volunteer Badges

Together with your uniform, your credential will be delivered on Saturday, February 15th. If you do not attend the training, you must come to the Motor Lobby of Torre A offices inside Toreo Parque Central on your first day of work to receive your badge before you will be able to access the golf course.

Your badge is **UNIQUE AND NONTRANSFERABLE**. It is only for personal use. Its misuse will cause you to be expelled from the event.

The credential identifies you as a volunteer so it is your obligation to wear it at all times.

Uniforms

Your uniform kit includes:

- 2 Adidas Polo Shirts - Purple
- 1 Adidas Jacket - Purple
- 1 Dry – Fit Hat
- 1 Pin
- 1 Backpack
- 1 Water Bottle

This year, we will no sell an extra polo because your kit includes two.

You must wear bermuda shorts, trousers or golf skirt only **GRAY** and tennis shoes.

Keep in mind that using only your uniform will not give you access to the tournament. You also need to carry your credential.

Upon arriving at the volunteer tent, you should go to the Check-In area where you will receive the uniform kit and your MyCashless bracelet when you register. It is important that you **do not take off this bracelet** because we can only deliver one for the entire week of the tournament.



PARKING & TRANSPORTATION FOR VOLUNTEERS

Parking

This year the only official parking lot of the WGC Mexico Championship is in:

Toreo Parque Central (Mall)

Level: Sótano – 3

Address: Blvd. Manuel Ávila Camacho 5, Lomas de Sotelo, 53390 Naucalpan de Juárez, Méx.

Rate: \$75.00 pesos for 8 hours
\$90.00 pesos for 10 hours

There will be no free parking passes so we recommend you to use an alternate transportation or carpool

Subway Station: Cuatro Caminos

Color: Blue

TRANSPORTATION

The official transportation of the WGC Mexico Championship 2020 will leave from **Toreo Parque Central** and is the only way you can get to the Volunteer Tent located on the Tee of Hole 13 of the Chapultepec Golf Club. No volunteer can go to the field by taxi, public transport, ride share, walking or in their own car. The only way to get directly to the course is in Uber which will leave you in hole 4.

The buses will be located outside the main lobby on the edge of the overhang. They are school buses. If you see other tournament vehicles DO NOT get on, these are directed to other points of the golf course, mostly to the main entrance at Hole 4, so you would have to walk to the volunteer tent and this could affect your schedule.

Buses to the volunteer tent will be leaving Toreo Parque Central from 6:00 am until 8:30 am. After that, the buses drop off at the course main entrance located at Hole 4. So, if you plan to take a bus after 8:30am, you will need to walk the volunteer tent at Hole 14.

****THE LAST BUS TO THE VOLUNTEER TENT LEAVES AT 8:30AM.****

On Saturday, February 15th, or on your first day, you should go to the Volunteer Board located in the main lobby of Toreo Parque Central to access the volunteer transportation.

TRANSPORTATION SCHEDULES

Saturday, February 15th:

7:00 am to 8:00 pm

Sunday, February 16th:

No transportation

Monday (17th) to Sunday (23rd)

5:30 am to 8:00 pm

IMPORTANT: Transportation will be leaving continuously and is the only way to reach the Volunteer Tent.

PARKING & TRANSPORTATION FOR GENERAL PUBLIC

GENERAL PUBLIC PARKING

All spectators will have access to the parking lot of Toreo Parque Central.

This will cost:

\$ 75.00 pesos for 8 hours

\$ 90.00 pesos for 10 hours

GENERAL PUBLIC TRANSPORTATION

All spectators can park at Toreo Parque Central, as it is the only way to access the official transportation that will take them to the field.

General Public: Hole 4 (If they arrive in Uber, it will leave them in this point)

Clubhouse Access & Members: Hole 10 (To make use of these accesses you need to have the accreditation or ticket that guarantees it.)

The public access schedule is:

Tuesday, February 18 (Exclusive day for members) from 10:00 am to 4:30 pm.

From Wednesday 19 to Sunday 23 February 9:00 am to 6:00 pm.

VOLUNTEER TENT

The official transportation will leave you at Hole 14 of the golf course, once you are in the field you have to go to the Tee of Hole 13 where you will find the volunteer tent which is a space for all volunteers. There you will find the following:

- Breakfast
- Snacks
- Unlimited drinks
- Electrical outlets
- Televisions with live tournament broadcast
- Restrooms
- Terrace
- Sale of Official Merchandising of the WGC Mexico Championship.

This area is exclusively for volunteers, access to family, friends or spectators is not allowed.

OFFICIAL MERCHANDISING

This year merchandise sales for volunteers will take place in a store located outside the Volunteer Tent. It has exclusive prices and brands for volunteers such as Footjoy, Under Armor, Puma, Adidas and WGC. This merchandise is different from what is sold in the Fan Shop, so do not miss the opportunity to acquire unique products. The store for volunteers will be open:

From Wednesday 19 to Sunday, February 23 from 9:00 am to 6:00 pm

SHIFTS & REGISTRATION

This year **REGISTRATION** will be different from the previous years and it will be related to your food, so we recommend you read this section carefully. Any questions can be resolved by your Captain.

On your first day of work, (or on the day of delivery of uniforms) before your shift begins, you will be given a **MyCashless** bracelet that you cannot take off until the tournament is over. This will be your one and ONLY tool for food, check-in, and check-out.

CHECK IN

You must do it **every day** at the Volunteer Tent. Your wristband is scanned by registering your start of shift.

ADD CREDIT

Once your check-in is done, go to the LOAD MONEY location in the volunteer tent, where your **MyCashless** bracelet will be loaded with an amount to purchase the volunteer food combo for the day at the available concessions

*****IMPORTANT***** If you do not scan your bracelet each day, the amount you have been assigned for food will not be loaded for the day. **The amounts allocated daily are not cumulative and they are not applicable for snacks, drinks or dessert**

CHECK OUT

It is essential that you scan your bracelet to check-out the same way you did your **Check-In**. If you do not scan your wristband at the end of each day, the shift will not be registered as complete, which could affect your participation in future tournaments.

BREAKFAST

Every morning when you check in the Volunteer Tent, you will be given a voucher so you can receive your breakfast. This will be served by **PELTRE** a Mexican snack bar that has seven branches. You do not need to use your MyCashless bracelet for breakfast. Breakfast will be served in the Volunteer Tent from 6am to 11am.

MENÚ DESAYUNOS

TODOS LOS DÍAS (LUNES 17 A DOMINGO 23)

<p>FRUTA ENTERA Manzana Mandarina Plátano Pera</p>	<p>PLATO FUERTE Huevo natural (con jamón o tocino) acompañados de frijoles</p> <p>PAN DULCE Mini concha de vainilla Mini concha de chocolate</p>	<p>BEBIDAS Leche Café americano Té (té negro/verde/manzanilla) Jugo de naranja/verde</p>
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Y puedes añadir, según el día:

	LUNES	MARTES	MIÉRCOLES	JUEVES	VIERNES	SÁBADO	DOMINGO
DESAYUNO	Huaraches con pollo	Montado de pollo	Enchiladas de pollo	Enfrijoladas	Chilaquiles verdes o rojos con pollo	Hot cakes con miel	Cuernito con jamón
BEBIDAS	Piña	Jamaica	Papaya con naranja	Pepino con limón	Mango	Sandia	Melón

Con tu pulsera podrás comprar un Box Lunch de PELTRE cada día. Te presentamos las opciones:

BOX LUNCH	LUNES	MARTES	MIÉRCOLES	JUEVES	VIERNES	SÁBADO	DOMINGO
	Baguette de jamón, tocino y queso	Sandwich de pan de caja	Baguette de pollo (sin guacamole)	Baguette de jamón, tocino y queso	Sandwich de pan de caja	Baguette de pollo (sin guacamole)	Baguette de jamón, tocino y queso

LOS HORARIOS SON:

Note: Please consider that breakfast time is not part of your turn so you must arrive in advance so that it does not affect your schedule.

VOLUNTEERS FOOD

LUNCH

As mentioned earlier, every day when you check-in, your bracelet will load with credit to use to purchase a lunch at the assigned concession stands. **(CHECK AVAILABLE COMBOS IN YOUR VOLUNTEER TENT)**

Times are:

Monday, February 17th and Tuesday, February 18 from 11:30 a.m. to 5:30 p.m.
ONLY PELTRE IN THE VOLUNTARY TENT (BOX LUNCH)

Wednesday, February 19th to Sunday, February 23rd from 11:30 a.m. to 5:30 p.m.
CHECK THE CONCESSION STANDS

The combos for volunteers are:



CONCESSIONAIRE COMBO PACKS FOR VOLUNTEERS



HOW YOUR BRACELET WORKS

1 Check-in At the event check-in, add credit to your bracelet.

2 Add balance Add credit to your bracelet at the event or through the mycashless app.

3 Enjoy Use your bracelet to purchase food and drinks.

4 Check-out At the end of the event, your bracelet will be automatically credited.

Your bracelet's balance does NOT apply to drinks, desserts and snacks.

PELTRE

1 **Chilaques** with chicken + natural flavored water

2 **Vegetarian sandwich** + natural flavored water

LOCATION: H9

3 **1. Ham Baguette** with bacon and cheese + chips
2. Turkey ham sandwich + chips
3. Chicken Baguette + chips

LOCATION: H14 - TENT

EL CALIFA

1 **2 Gringas** + natural flavored water

2 **2 mushroom quesadillas** + 1 **tho taco** or **steak taco** with cheese + natural flavored water

LOCATION: H3 - H9

MALVA VEGAN

1 **Tacos dorados** + natural flavored water

2 **Burger** + french fries + natural flavored water

3 **Anguila Salad** + natural flavored water

LOCATION: H9

PORCO ROSSO

1 **pulled pork sandwich** & french fries

2 **brisket sandwich** & french fries

LOCATION: H4

FISHER'S

1 **Tuna burrito** + fish ceviche toast

2 **Shrimp taco** + 1 **Shrimp ceviche**

LOCATION: H3 - H9

WHICH WICH

1 **Pizza** with **sandwich** + Strawberry milkshake + **snowie**

2 **turkey sandwich** + chocolate milkshake + cookie

LOCATION: H3 - H9

CENTRAL DE PIZZAS

1 **Pepperoni pizza** + natural flavored water

2 **3 empanadas** + natural flavored water

LOCATION: H9

SUSHI ITTO

1 **Skewer** + California or Philadelphia Roll

2 **Takimeshi rice** + California or Philadelphia Roll

LOCATION: H3 - H9

TANGAMANGA

1 **Cured ham ciabatta**

2 **thucic bread sandwich** and spanish chorizo

LOCATION: H3

There are some concession stands that do **NOT** have combos for volunteers: El Moro, Chilim Balam, Bendita Paleta, La Palomiux and La Terka Helada, Sonora Grill Urban Grill and Drink Bar. You will not be able to use your volunteer MyCashless bracelet at these locations.

However, you can access these concessions through your wristband if you add funds at a MyCashless recharge center.

Remember that you have access to unlimited drinks in the volunteer tent at all times.

What happens if i can't move from my work area to go for food?

When you arrive at the Volunteer Tent you will find 2 Box Lunch options by Peltre each day. To obtain a box lunch you must scan your bracelet. This is the equivalent to the combo pack that you would buy at another concession on the course.

Can I load extra money on my bracelet to buy any food that is not part of the combos?

At any MyCashless recharge center you can load your bracelet by cash or by card.

Note: Remember that by regulation you **cannot consume alcoholic beverages** during your shift so you cannot buy them with your volunteer bracelet.

MAPA DE SITIO

VOLUNTARIOS



MAPA DE SITIO

UBICACIONES

INFORMACIÓN GENERAL PARA VOLUNTARIOS

	ENTRADA PRINCIPAL
	ZONA DE VOLUNTARIOS
	CARPA DE VOLUNTARIOS
	TIENDA PARA VOLUNTARIOS
	CARPA DE DISTRIBUCIÓN DE UNIFORMES
	SANITARIOS DE VOLUNTARIOS
	ASCENSO Y DESCENSO DE VOLUNTARIOS
	FAN ZONE H3
	HOYOS
	CONCESIONARIOS (HOYO 3)
	WHICH WICH
	FISHER'S
	SUSHI ITTO
	EL CALIFA
	TANGAMANGA

	14 PELTRE (HOYO 14)
	9 CONCESIONARIOS (HOYO 9)
	WHICH WICH
	FISHER'S
	SUSHI ITTO
	EL CALIFA
	PELTRE
	MALVA
	CENTRAL PIZZA
	4 PORCO ROSSO (HOYO 4)
	TIENDA OFICIAL FanShop
	ZONA DE COMIDA H9
	SNAKS H14
	SNAKS H18
	BBQ ZONE

	CENTRO DE RECARGA
	GUARDARROPA
	SANITARIOS
	TAQUILLA/WILLCALL
	INFORMACIÓN
	MEDIA CENTER
	PRIMEROS AUXILIOS
	DRIVING RANGE
	KIDS ZONE
	FAN BAR H4
	OBSERVADORES HONORARIOS
	PUTTING GREEN
	GRADAS
	CAJEROS HSBC

HOSPITALITIES

	ENTRADA HOYO 10
	CLUB HOUSE
	FIESTA CLUB
	HOSPITALITIES HOYO 18
	HOSPITALITIES HOYO 17
	OASIS
	HOSPITALITY SOCIOS CGCH
	GRADA CGCH (SOLO SOCIOS)



VOLUNTEER ORIENTATION



A fundamental part of your volunteer duty is that you have to **work a minimum of 3 days**.

It is important that you consider the times of transportation from Tereo Parque Central to the Golf Club, check-in, breakfast, lunch registration, and transportation to reach your volunteer location on the course so that you arrive on time and are not late to your shift. Your shift begins when you arrive at your assigned location on the course.

From the volunteer tent, there are 2 golf cart routes which take you to the assigned location on the course. Consider and know which one to take:

ROUTE 1

Media Center & Hole 1

ClubHouse & Hole 2

Practice & Hole 10

*Minimum 5 people

ROUTE 2

Hole 3 & Hole 11

Hole 4 & Hole 17

Hole 9 & Hole 18

*Minimum 5 people

If you had an unforeseen event, contact your Captain. If you cannot reach him, send an email to:

Hugo Monterrubio: WGCMexicoChampionshio@Gmail.com

Michelle Schwartau: Michelle.schwartau@wgcMexico.mx

Or WhatsApp Rebecca Ross +1-202-903-6768

TOURNAMENT INFORMATION

MOBILE DEVICES POLICIES

- Mobile devices are allowed on the golf course all week.
- They must be silent or in vibrate mode to prevent players from being distracted.
- At no time is the recording of videos or photographs allowed for commercial use without prior authorization.

PROHIBITED ITEMS

- Weapons or sharp items
- Illegal substances
- Portable chairs
- Coolers
- Umbrella
- Flags with sticks
- Food or drink outside the event
- Glass bottles or cans

BAGS AND ITEMS PROHIBITED



No bags larger than a small purse 15.24cm x 15.24cm including carrying cases, backpacks, camera bags, or chair bags



No plastic, metal, glass cups, cans, or containers of any kind except for medical or infant needs



No computers or laptops



No fireworks or laser pointers



No pets, except for service animals



No knives, firearms or weapons of any nature



No video cameras (All Week)



No selfie sticks or hand held camera stabilizers



No beverages (patrons may not bring in or exit with beverages) or coolers



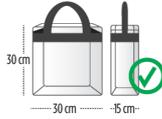
No drones, Remote Controlled Model Aircrafts or other devices that can be operated in airspace.



BAGS AND ITEMS ALLOWED



Bags smaller than
15 x 15 x 15 cm



Clear bags smaller than
30 x 15 x 30 cm



Bolsas transparentes
herméticas



Mobile phones, tablets, and PDA's -
MUST be on Silent mode and
adhere to TOUR's Mobile Device
Policy



Umbrellas without sleeve



Collapsible chairs without
chair bags



Binoculars without case

TOURNAMENT INFORMATION

WILL CALL

Tickets will be available to be picked up at Will Call, on Hole 4 from Wednesday 19 to Sunday, February 23 from 9:00 am.

TICKETS

All persons entering the event must have an accreditation or ticket (either general or Hospitality) so they can have access to the course. General tickets allow the viewer to be in any common area just like Hospitality tickets. However, the latter being exclusive, Hospitality tickets have access to the suite that corresponds to their ticket.

ADMISSION TO CHILDREN UNDER 12 YEARS OLD

All minors must register at the access points, in which a MyCashless bracelet with the details (name, telephone, and mail) of their guardian will be placed.

Children under 12 years of age can access the general areas of tournament free of charge, if they enter accompanied by an adult who has any type of tournament ticket. (One child per adult ticket)

In the case of admission to Hospitalities, children from 2 to 12 years old **DO** require a ticket. All individuals over 2 require a ticket to enter the Hospitality Area

HOSPITALITY

On the course there are Hospitality Areas that have unlimited drinks and food, Wifi, television with live broadcast, waiter service and other amenities that allow the spectators have a better experience. The Hospitality Areas are:

Hole 18

Clubhouse

Double Decker A, B, C (Hoyo 17)

Oasis (Hoyo 17)

Fiesta Club

*Open from Wednesday, Feb 19th to Sunday, Feb 23rd. 09:00 am to 05:30 pm. Fiesta Club will close at 11:00 pm on Friday

Note: Remember that **only children under 2 years old** do not require accreditation for Hospitalities.

Members Tent (Hole 7)

Open Tuesday, February 18th

From 10:00 am to 4:30 pm

From Wednesday 19th to Sunday 23rd

9:00 am to 5:30 pm.

TOURNAMENT INFORMATION

BLEACHERS

We have bleachers that are open to the public located at:

- Tee Hole 1
- Driving range
- Green Hole 18
- Green Hole 9
- Green Hole 7 (Members Only)

My Cashless

MYCASHLESS

This is a payment system that improves the shopping experience of those attending mass events. This is operated through a bracelet with a chip that is recharged with different payment methods

This system works as follows:

1. Go to a MyCashless recharge module
2. Get your bracelet
3. Recharge the amount you want, whether in cash, credit card and / or debit card
4. Pay for your food, drinks and / or items from the official store
5. Enjoy

RECHARGE POINTS MYCASHLESS

Hole 3: Cash and credit / debit card

Hole 4: Cash and credit / debit card

Hole 9: Cash and credit / debit card

Hole 14: Mobile recharges with credit / debit card

Hole 17: Mobile recharges with credit / debit card

Hole 18: Only credit / debit card



FAN ZONES



We have Fan Zones on the tees of Hole 3 and Hole 9 where you can find a wide range of concession stands including snacks, desserts, Japanese food, Mexican food and vegan food, among others. There are also bars with different beverage options including beer, wine and alcohol.

In addition to the gastronomic experience, it is a space to enjoy the event with umbrellas, armchairs, picnic tables, screens with live broadcast, and more.

The hours of operation are: Wednesday to Sunday from 09:00 am to 05:30 pm

FAN BAR Y BARBECUE ZONE

This is a covered space that is located near Hole 4. It has tables, lounge rooms, a DJ, TV screens, exclusive bathrooms, 360 ° bar with live music from Thursday to Saturday, and a VIP balcony 3 meters high.

Times are:

Wednesday and Sunday from 9:30 am to 6:00 pm

Thursday, Friday and Saturday from 9:30 am to 11:00 pm

This area there is also a BBQ area in the garden with Premium food from restaurants such as Porco Rosso, El Moro and La Terka.



KIDS ZONE



At Hole 4, there is a registration area for the kids zone. The children are given a special bracelet with which they can enter a secure kids only space that is located at Hole 3.

In this area there are different activities such as golf, Scalextric track, movies, games and table, crafts, LEGO area and trained staff that watch the children at all times.

*** This service has a cost**

Each child's bracelet is linked to the adult's bracelet with whom the child entered. Both bracelets are scanned to register the child's entry and the only way the child can leave is by scanning the bracelet of the adult who registered the child.

Ages: 4 a 12 años

Maxium stay: 4 horas

Cost: \$500 (el pago debe de ser vía My Cashless)

From Wednesday 19 to Sunday 23 February

9:00 am to 05:00 pm



FAN SHOP



This is the official store of the tournament. It is located near Hole 3 where different brands such as Footjoy, Under Armor, Adidas, Puma, Taylor Made and Black Clover are offered, among others.

Here you can find jackets, sweatshirts, polo shirts, tshirts, caps, and golf accessories such as tees, ballmarkers, jacknifes, divots, club covers and souvenirs such as key chains, flags, pins, cups, jars, piggy banks and stuffed animals. **Don't miss the opportunity to visit it during the tournament.**

Credit, debit, American Express, MyCashless and cash cards are accepted



HONORARY OBSERVERS



This is an experience to walk inside the ropes with the players. Honorary observers who receive this invitation must arrive at the Honorary Observers tent located at Hole 18 to register, receive their uniform, confirm their group and departure time.



MEDIA CENTER



Media from all over the world will be in Mexico to cover the World Golf Championships - Mexico Championship so there is a special area for them next to the Green of Hole 1. It has a live broadcast of the event, a dining room and a interview room.

You must have an authorized credential to access this area.



MEDIA



PGA TOUR APP

We invite you to download the PGA TOUR application on your cell phone to follow the tournament, know the score table and see the score live. It is important that you recommend that viewers download the PGA TOUR app to live the event in a more interactive way.

LIVE BROADCAST

The event is broadcast live on NBC Sports and Golf Channel and ESPN.



SOCIAL MEDIA



We invite you to follow us on the official social networks of the WGC-Mexico Championship.

Facebook: WGCmexicochampionship

Twitter: @WGCMexico

Instagram: wgcMexico

Social Media for Volunteers:

Twitter: @MexicoChamp

Instagram: Volunteersmexicochampionship



CALENDAR AND SCHEDULES

World Golf Championships - Mexico Championship 2020

Monday, February 17, 2020

Close to Public

Practice round

Tuesday, February 18, 2020

Close to Public

Members day

Practice round

Wednesday, February 19, 2020

Doors open from 9:00 am to 6:00 pm

Hospitality Hours from: 9:00 am to 5:30 pm

Practice round

Thursday, February 20, 2020

Doors open from 9:00 am to 6:00 pm

Hospitality Hours from: 9:00 am to 5:30 pm

First Competition Round

Departures from Hole 1 and 10 in groups of 3

Approximate departure time 11:00 am - 1:00 pm (check groups on pairing sheets)

Friday, February 21, 2020

Doors open from 9:00 am to 6:00 pm

Hospitality Hours from: 9:00 am to 5:30 pm

Second Competition Round

Departures from Hole 1 and 10 in groups of 3

Approximate departure time 11:00 am - 1:00 pm (check groups on pairing sheets)



CALENDER AND SCHEDULES

Saturday, February 22, 2020

Doors open from 9:00 am to 6:00 pm
Hospitality Hours from: 9:00 am to 5:30 pm
Third Competition Round
Departures from Hole 1 and 10 in groups of 3
Approximate departure time 7:30 am
(check groups on pairing sheets)

Sunday, February 23, 2020

Doors open from 9:00 am to 6:00 pm
Hospitality Hours from: 9:00 am to 5:30 pm
Final Round of Competition
Departures from Hole 1 and 10 in groups of 3
Approximate departure time 7:30 am
(check groups on pairing sheets)
Award ceremony

AWARD CEREMONY

It takes place on Sunday, February 23 at the Green of Hole 18, immediately following the end of play. In case of rain, it will be held in a covered area and the organizing committee will communicate about the changes at that time. In this ceremony the trophy is awarded to the champion of this year's event.



GENERAL INFORMATION

RESTROOMS

They are located in the following locations:

- Volunteer Zone in **Hole 14** (Volunteer Only)
- General Entry in **Hole 4**
- **Hole 3** Fan Zone
- **Hole 9** Fan Zone
- Next to the Green of **Hole 14**
- Next to the Green of **Hole 11**
- Next to the Green of **Hole 18**
- **Hole 18** (Exclusive for people with this access)
- Clubhouse in **Hole 10** (Exclusive for people with this access)
- Double Decker A, B, C, Oasis and Fiesta Club in **Hole 17** (Exclusive for people with this access)
- Tent for members in **Hole 7** (Exclusive for members)

LOST ITEMS AND INFORMATION TENT

At Hole 4 (Main Entrance) and in the Green of Hole 18, there is an Attention and Information Tent where the lost objects are taken.

This same tent is one of the points where the official program and the information sheets (also known as pairing sheets) can be found.



CLUB DE GOLF CHAPULTEPEC



LA NUEVA
CAPITAL
del golf



UBICACIONES

ADMISION GENERAL		SERVICIOS	
ENTRADA PRINCIPAL	HOYOS	CENTRO DE RECARGA	TRANSPORTE AUXILIAR
GRADAS	KIDS ZONE	SANITARIOS	TAQUILLA/WILLCALL
PUTTING GREEN	ALIMENTOS Y BEBIDAS	GUARDARROPA	PRIMEROS AUXILIOS
DRIVING RANGE	BBQ ZONE	INFORMACION	
FAN BAR H4	TIENDA OFICIAL		
FAN ZONE H3	CAJEROS HSBC		
FAN ZONE H9	VOLUNTARIOS		
MEDIA CENTER			

HOSPITALITIES	
ENTRADA HOYO 10	HOSPITALITIES HOYO 17
CLUB HOUSE	OASIS
FIESTA CLUB	HOSPITALITY SOCIOS CGCH
HOSPITALITIES HOYO 18	GRADA CGCH (SOLO SOCIOS)

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GENERAL INFORMATION



IN CASE OF AN EMERGENCY

1. Observe the situation (check the level of danger).
2. Identify the exact location of the emergency.
3. Contact the nearest security personnel or Marshal and have a radio.
4. Remain in the area until emergency personnel arrive.

If the emergency compromises the well-being of the injured person, do not move it, wait for a trained person to arrive.

FIRST AID

There are two points for First Aid located at the general entrance of Hole 4 and at the Food Court of Hole 9.

SECURITY

The tournament has security personnel at all times. If you have a problem or situation that compromises the safety of any player, spectator or volunteer, contact any person on the tournament organizing committee or volunteer with radio so they can establish communication with the necessary people.

WEATHER CONDITIONS

The **PGA TOUR** has an alert program in case of any storm or weather change that threatens the logistics and operation of the tournament. If this happens, the tournament organizing committee will communicate the proper the steps to follow.

WEATHER INFORMATION FOR SPECTATORS

It is important to be aware of the "Weather Warning" that will be published by the PGA TOUR on electronic screens located around the field. In case of an alert, viewers are advised to follow the regulations and seek refuge as soon as possible.

Avoid being near:

- Tall trees
- Bleachers
- Golf cars
- Metal structures



EVACUATION PLAN



In case of evacuation, all volunteers must remain calm, carefully follow the instructions of the organizing committee and go to the Volunteer Tent. With the exception of players, caddies, Standard Bearers and Walking Scorers who are in the field, they will have to walk to the nearest evacuation point: we will have vans located at the following points:

A,B- Fairway 2	I,J- Fairway 4
C,D- Tee 3	K,L,M- Fairway 5
E, F- Fairway 5	N,O- Fairway 11
G,H- Green 14	



RECOMMENDATIONS



- It is important that you are constantly hydrating since you are exposed to the sun for many hours.
- Use sunscreen at all times
- Wear comfortable shoes (for example: tennis).
- Do not wear sandals or heels.



CODE OF CONDUCT



Below you can find basic points within a golf tournament that you should consider at all times:

- Stay out of ropes and follow the regulations established by the Marshals.
- Do not ask for autographs
- Do not move or make noise while the player throws or until the last player in the group throws.
- You must walk, never run.
- Throw trash and cigarette butts in the right place.
- To smoke you must do it away from the public, children, competing players and television cameras.



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MEXICO[®]
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FEB 19-23, 2020



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Official Event